

Privacy Policy

Nutricium Pty Limited trading as 'Nu Pods'
ACN 617 164 244
Nu Pods
100 Harris St
Pymont, NSW 2009
hello@nupods.com
www.nupods.com

Privacy Guaranteed

This Privacy Statement explains how Nutricium Pty Limited ACN 617 164 244 ("**Nu Pods**") deals with privacy issues in providing products through the Nu Pods website at www.nupods.com ("**the Website**").

By using or accessing the Website, you consent to our privacy practices as disclosed in this Privacy Statement.

Nu Pods collects personal information about you to:

1. process your order for products or services purchased through the Website ("**Products**");
2. arrange postage of Products;
3. contact you in response to a query or feedback from you; and
4. enable more efficient browsing of the Website.

1. Collection of personal information

1. In the course of providing Products to you, Nu Pods may collect personal information about you, including:
 1. your name
 2. your address;
 3. your email address; and
 4. credit or debit card details
2. Credit or debit card details are:
 1. collected by Stripe (www.stripe.com) payment gateway; and
 2. then automatically removed from Nu Pods computer system daily
3. Usually we collect personal information directly from you, from data you input through the Website, including via:
 1. the registration form on the Website;
 2. the sponsorship form on the Website;
 3. electronic mail subscription forms on the Website;
 4. information you provide through participation in any aspect of the Website, including the "wish list" feature, Blog; and
 5. online payment gateways, e.g. *Stripe*
4. Personal information can also be collected through cookies and usage tracking (see below).

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2. Use and disclosure of personal information

1. We may use or disclose your personal information:
 1. in providing Products to you;
 2. to contact you to discuss the Products or orders for Products generally, or in response to a query or feedback from you;
 3. to forward direct marketing material such as newsletters or special offers. (You can opt out of receiving direct marketing material and Nu Pods does not ever rent, sell or lease customer lists to third parties.); and
 4. to carry out administrative functions associated with the provision of the Products, such as processing payments.
2. Material posted to the Website by you, including comments to any blog post, will be accessible by members of the general public who visit the Website.
3. Nu Pods will not otherwise give, sell, trade or disclose any of your personal information to a third party unless:
 1. you have provided us with your consent; or
 2. we are required to do so by law.

3. Cookies and Usage Tracking

1. Nu Pods may use small text files called "cookies":
 1. to enable more efficient browsing of the Website
 2. to keep you logged in to the Website as you move from page to page;
 3. for statistical purposes, such as to determine which pages our visitors view most often, and to provide a better browsing experience.
2. Cookies are stored on your computer until they are deleted. Your browser settings may be adjusted to refuse cookies from the Website. However, please note that this may effect your browsing experience.

4. Links to other websites

The Website may contain links to other websites. Nu Pods is not responsible for the privacy practices or the content of linked websites.

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5. Main consequences of failing to provide personal information

If you elect not to provide your personal information, we may not be able to provide you with a complete and adequate service. In particular, we may not be able to process your payment for an order of Products if you do not provide sufficient personal information, or your order may be delayed.

6. Access and correction

You can check the information that we hold about you by accessing your account details upon logging in. If you find any inaccuracies, you can ask us to update or delete your personal information, which we will do promptly.

7. Further information

For further information about our privacy policy, please email us at info@nutritionwarehouse.com.au.

8. Contact details

Email:

hello@nupods.com

Address:

100 Harris St
Pymont NSW, 2009